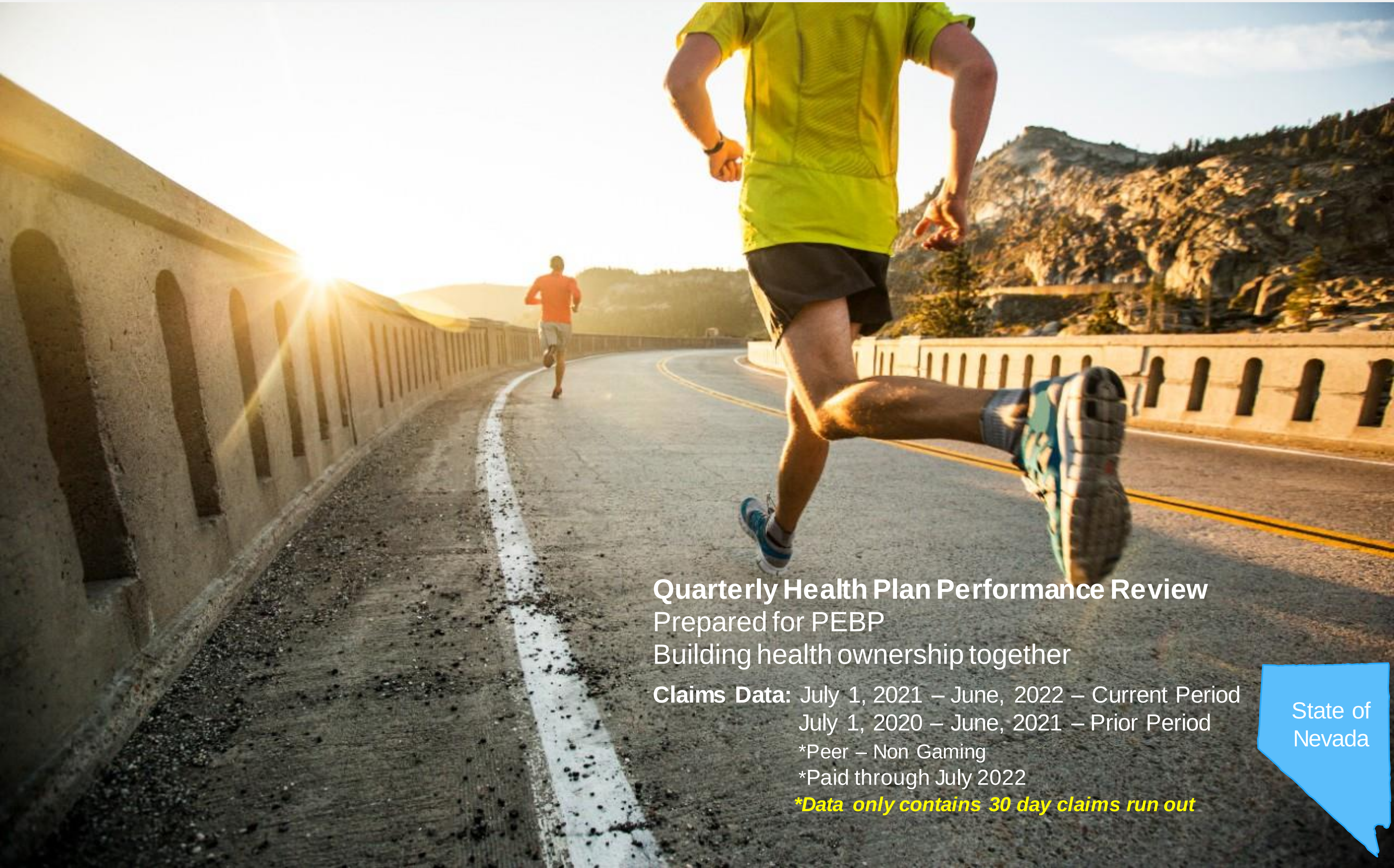
Power Of Partnership.



Quarterly Health Plan Performance Review
Prepared for PEBP
Building health ownership together

Claims Data: July 1, 2021 – June, 2022 – Current Period
July 1, 2020 – June, 2021 – Prior Period
*Peer – Non Gaming
*Paid through July 2022
Data only contains 30 day claims run out

State of Nevada

Key Performance Indicators

Includes Demographics And Financials

39 years experience caring for Nevadans and their families

Member Centered Solutions	**Access to Southwest Medical/OptumCare**	**Cost Structure & Network Strength**	**Local Service & Wellness Resources**	**On-Site Hospital Case Managers**

Our Care Delivery Assets in Nevada

- ✓ 45 OptumCare locations and expanding
- ✓ Over 450 providers practicing evidence-based medicine
- ✓ 6 high acuity urgent cares with home waiting room option
- ✓ Patient portal with e-visit capabilities
- ✓ Robust integrated EMR
- ✓ Access to schedule, renew script and view test results
- ✓ 2 ambulatory surgery centers
- ✓ 55,000 sq ft state-of-the-art cancer center
- ✓ Saturday appointments with primary care

Enhancements Made for Your Members

- ✓ Provided COVID-19 testing and vaccinations at multiple locations throughout the Las Vegas area, including drive through locations.
- ✓ Introduced the **Tummy2Toddler pregnancy support app** helping mothers stay healthy during every step of pregnancy and early childhood.
- ✓ NowClinic and Walgreens now offering same-day medication delivery
- ✓ Added HCA hospitals and 17 Care Now Urgent Cares to the network
- ✓ Real Appeal weight loss program
- ✓ Dispatch Health to provide at home urgent visits

Demographic and Financial Overview

UnitedHealthcare

Demographics

Membership	Avg. MemberAge	Famiy size	Dependents <18	HHS Risk
Members: 6,673 Employees: 3,781 Prior: 6,779 3,891	37.1 Prior : 37.2 Norm: 35.3	1.76 Prior : 1.74 Norm 1.78	22.9% Prior: 22.5 Norm: 20.6	1.36 Prior: 1.33 Norm: 1.08
▼ -1.6%	▼ -0.2%	▲ 1.3 %	▲ 1.9%	▲ 2.3%

Medical and Rx Spend

35.4%

Medical PMPM
$484.60

Prior $358.03
Norm: $301.91

Utilization

Inpatient: ▼ -3.3%
Outpatient: ▼ -14.1%
Professional: ▼ -0.3%

Spend

Inpatient: ▲ 80.4%
Outpatient: ▲ 9.4%
Professional: ▲ 16.8%

▲ 27.8%

Overall PMPM
$634.02

Prior: $496.27
Norm: $399.85

10.9%
Specialty Rx
$64.60

Prior: $58.23
Norm: $52.54

-2.1%
Avg. Scripts PMPY
16.9

Prior: 17.2
Norm: 8.3

8.1%

Rx PMPM
$149.42

*Specialty Rx accounts for **43.2%** of Rx Spend*

Prior: $138.24
Norm: $97.93

Medical and Rx Plan Experience

What Happened

Highlights of Utilization

UnitedHealthcare®

Key Metrics			
Utilization Metric	Prior	Current	Δ
Physician Office Vists PMPY	2.4	2.3	-4.2%
Specialist Office Vists PMPY	4.7	4.9	4.3%
ER Visits per K	77.0	80.5	4.5%
UC Visits per K	148.1	160.3	8.2%
On Demand	515.6	395.2	-23.3%
OutPatient Surgery			
ASC	126.6	125.3	-1.0%
Facility	41.6	37.0	-11.0%
Inpatient Utilization			
Admissions Per K	48.2	50.0	3.7%
Bed Days Per K	285.9	338.4	18.4%
Average Length of Stay	5.9	6.8	14.1%

**Not representative of all Utilization*

Highlights

- PCP Visits decreased in the current period, down -4.2%
- Specialist Office visits increased 4.3%
- ER utilization increased 4.5% on a Per K basis
  - Average paid per visit decreased -15.5%, due to less emergent cases
- Urgent Care Utilization increased 8.2%
- Outpatient surgeries had decreases at both ASC and OP Facility settings
  - Procedures in ASC settings are more than double than those at OP setting
- On Demand utilization dropped -23.3%. Consistent with our book of business. More people heading to physician offices post pandemic.
- IP Admits increased 3.7% from the prior period
- Overall IP spend jumped 81.6%

  - Average length of stay increased 14.1%

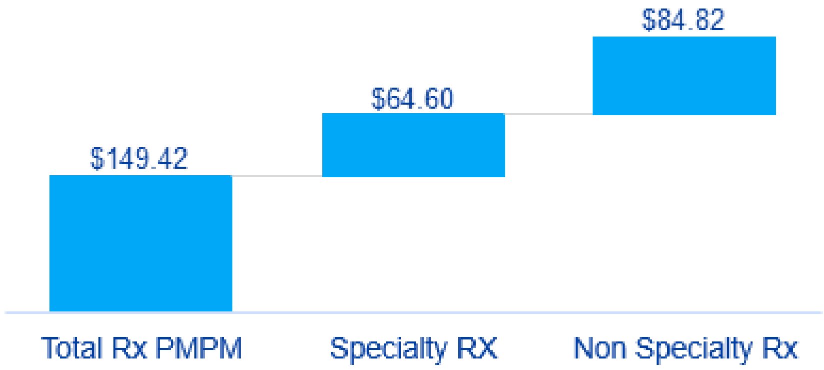
  - 8 Admits greater than 40 days

  - 17 Admits with spend greater than $100k

Pharmacy Data

	Prior	Current	Δ	Peer	Δ
Enrolled Members	6,779	6,673	-1.6%		
Average Prescriptions PMPY	17.2	16.9	-2.1%	8.3	102.6%
Formulary Rate	91.6%	89.8%	-2.0%	86.9%	3.3%
Generic Use Rate	85.3%	83.7%	-1.9%	82.3%	1.7%
Generic Substitution Rate	97.4%	98.2%	0.8%	98.0%	0.2%
Employee Cost Share PMPM	$22.83	$27.91	22.2%	$10.74	159.7%
Avg Net Paid per Prescription	$96.36	$106.39	10.4%	$106.19	0.2%
Net Paid PMPM	$138.24	$149.42	8.1%	$73.62	103.0%

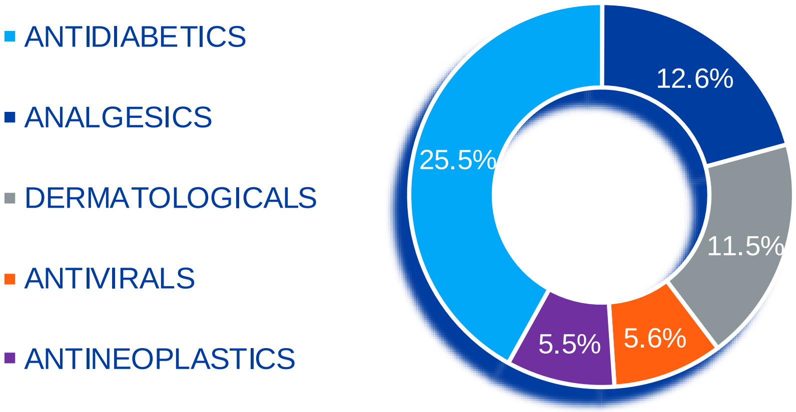
Paid Benefit by Type



Pharmacy Spend is up 8.1% ($11.18 PMPM)

- Average net paid per script increased 10.4% (up $10.03 PMPM from prior period)
- Consistent with market trends; diabetic compliance is on the rise Antidiabetic Rx Spend increased 5.1% year over year
- Specialty Rx Spend increased 10.9% on a PMPM basis
  Specialty Rx Drivers:
  *Humira Pen (Analgesics, spend up 6.6%)
  *Jardiance (Antidiabetics, spend up 24.6%)
  *Ozempic (Antidiabetics, spend up 43.5%)
- Avg. Prescriptions PMPY decreased -2.1%

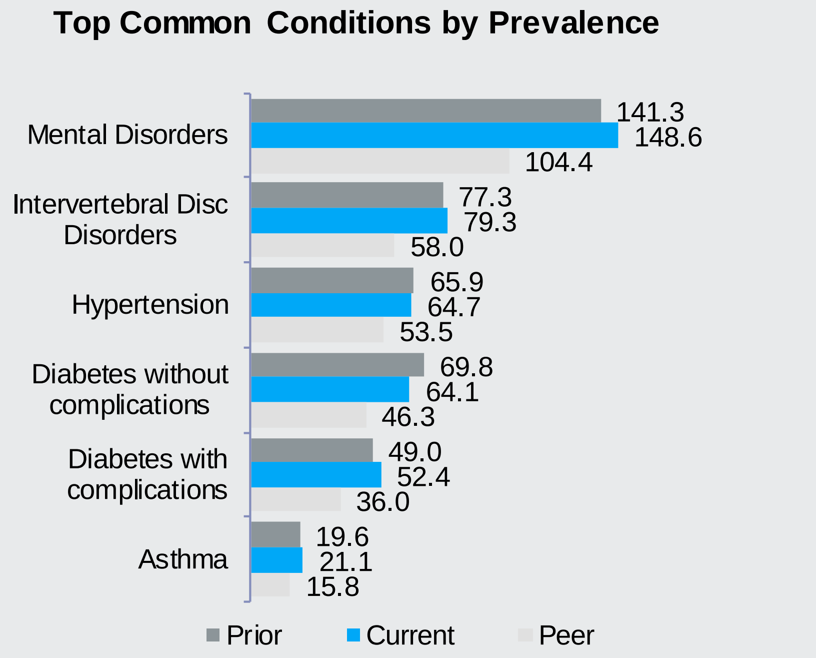
Top 5 Therapeutic Classes by Spend

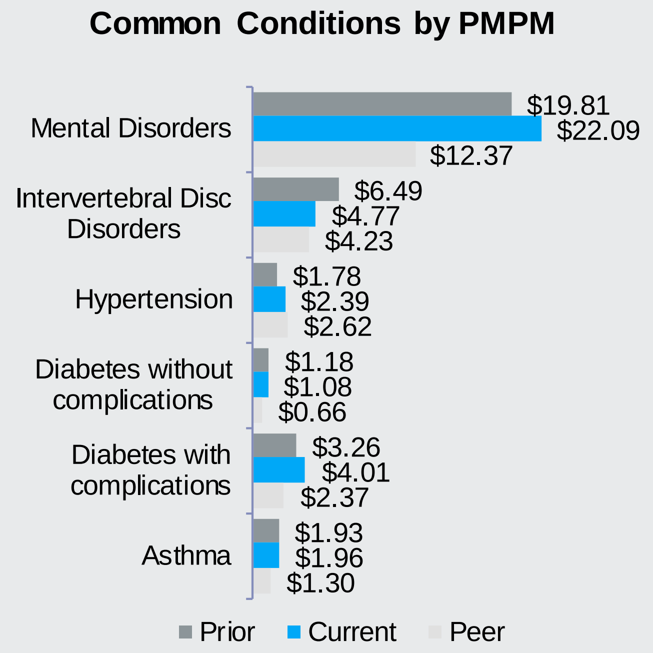


Condition Prevalence

Clinical Drivers

Clinical Conditions and Diagnosis





- Chronic illnesses continue to drive the top common conditions
- Mental Disorders, Intervertebral Disc Disorders and Hypertension are the most prevalent clinical conditions within this population for this period
- Mental Disorder prevalence increased 5.2% and had an increased in overall spend increased 11.6% (up,$2.29PMPM) year over year
  - Spend on Mood disorders increased 64.2%, up $1.85 PMPM from prior period
  - Autism spend accounts for 37.7% of Mental Disorder spend. Autism/ABA Therapy spend down -12.1% in the current period

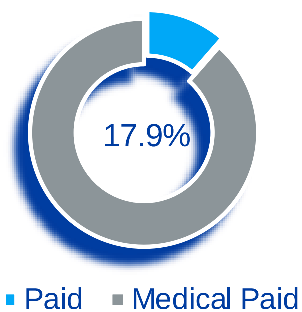
Chronic Condition Cost Drivers

UnitedHealthcare

87.9% Of Medical spend driven by members with these 4 Chronic Conditions. Average Engagement 96.7%

Asthma

8.1% of Members

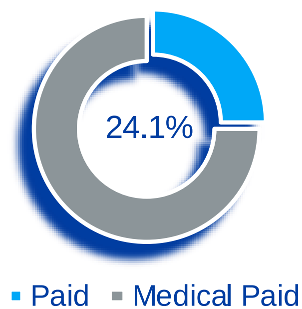


Average paid Per Claimant
$24,037

Member Engagement
95.7%

Cardio Hypertension

11.7% of Members

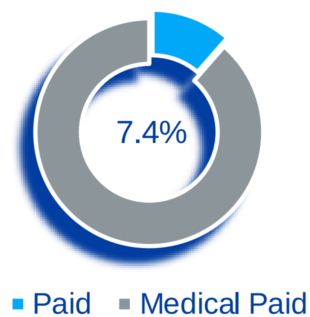


Average paid Per Claimant
$11,285

Member Engagement
97.1%

CAD

1.5% of Members

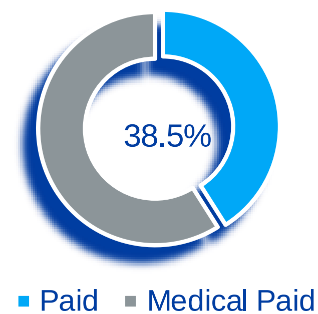


Average paid Per Claimant
$31,606

Member Engagement
99.1%

Diabetes

21.6% of Members



Average paid Per Claimant
$11,222

Member Engagement
95.0%

**Data obtained for this slide is for Eval period Aug-2021 thru July-2022*

Catastrophic Cases

High Cost Claimants

Catastrophic Cases Summary (>$50k)

UnitedHealthcare

13.08 Catastrophic Cases Per 1000

Prior: 10.14 ▲ 29.1%

99 Individuals (76 Prior Period)

1.31% of the population

$209,127

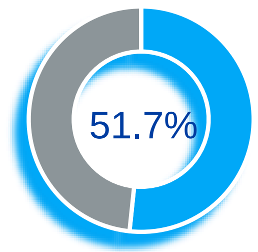
Average Paid Per Case

Prior: $133,419 ▲ 22.8%

% of Total Med/Rx Spend as High Cost: **40.8%**

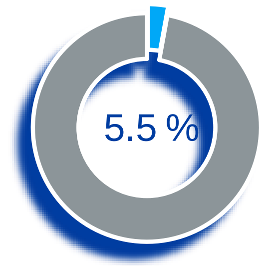
% Paid Attributed to Catastrophic Cases

Medical



HCC Spend ▪ Non HCC Spend

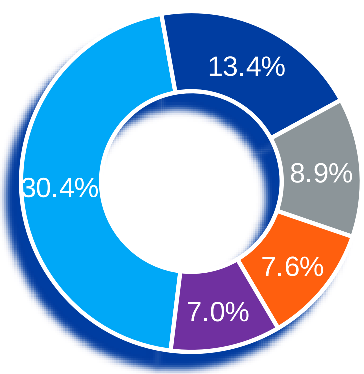
Pharmacy



HCC Spend ▪ Non HCC

Top 5 AHRQ Chapter Description by Paid

- Congenital anomalies
- Endocrine
- Neoplasms
- Complications of pregnancy
- Infectious and parasitic diseases



Claims and Spend by Relationship